



40/42 Friars Walk
Lewes
East Sussex
BN7 2XW

foi@secamb.nhs.uk

20th October 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/09/33.

You requested the following information:

Re: Incidents in Dover Protests 30th January 2016

We are acting for a number of people who were arrested during clashes between the Far Right and Anti-Fascists in Dover earlier this year.

An issue has arisen in relation to one of the cases in that our client contacted the ambulance service as a person was injured. We understand that he was informed that the ambulance service would not despatch an ambulance due to the circumstances that existed on the ground.

We specifically ask that you provide us with the following information:

1. Full details and records of any calls made by Simon Tucker on the 30th January 2016.

We cannot deal with this part of the request under FOI as FOI relates to public not personal information, which is managed via a Subject Access Request. I understand that my colleague in our Kent office has replied to you under separate cover regarding this question.

2. Full details and records of any decisions made not to send response vehicles as a consequence of the “clashes” between far right and anti-racism protestors in Dover on the 30th January 2016.

SECamb operational resources were deployed to this protest, as part of a pre- arranged event following liaison with Kent Police.

We deployed a Hazardous Area Response Team (HART), who are trained in Public Disorder, to a Rendezvous Point (RVP) near to the protest location. The initial deployment plan indicated that we would deal with any casualties at the RVP who were brought to us via the Police.

In addition to HART we also had an operational manager at the RVP to help coordinate our response and clinical care.

3. Full details and any records of liaison with Kent Police and the Ambulance Service prior to and on the day of the protest.

We had a documented operational plan for this protest.

As part of the operational plan, SECamb had two managers working with Kent Police and other agencies within the tactical coordinating centre (TCG) at Medway police station throughout the day of the protest. These managers liaised with HART, the operational manager and the Trust emergency operations centre at Coxheath.

I hope you find this information helpful.

This is all the information we can provide you in connection with this matter under the Freedom of Information Act as this relates to an individual incident and therefore could not be dealt with in detail under the FOI Act. As detailed above, some aspects can be managed through the Subject Access Request process.

Should you feel that the service provided was not satisfactory I would recommend you pursue this matter as a complaint; please see the link below to information on our website relating to complaints and concerns.

http://www.secamb.nhs.uk/contact_us/concerns_and_complaints.aspx

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust